

**DEVELOPMENT DEPARTMENT
GOVERNMENT OF NCT OF DELHI
5/9, UNDER HILL ROAD, DELHI-110054**

No. F. 38(232)/VCIMS/Vig./Dev.HQ/2022/ 824

Dated: 27/05/25

CIRCULAR

To

1) The Director (AH)
Animal Husbandry Unit
Zorawar Singh Marg
Delhi-110054

(2) Deputy Director (Agr.)
Agriculture Unit
11th Floor, ITO, MSO Building
New Delhi-110002

(3) Dy. Dir. (RD)
Rural Development
Kashmere Gate
Delhi-110006

Sub: Regarding compliance of instructions of Vigilance Complaint Information Management System (VCIMS) online portal.

Sir,

1. Please refer to this office order No. F. 38(232)/Appointment VNO/Vig./Dev.HQ/2022/269-277, dated 01.03.2024 (copy enclosed) on the subject captioned above, whereby it was informed that Vigilance Complaint Information System (VCIMS) developed by NIC has been launched by the Hon'ble Lt. Governor, Delhi on 21.09.2023 for disposal & action on vigilance related complaints in Administration of UT, NCT of Delhi. It provides facility, to the citizens to file online complaints and for the departments to process the same and send reports through the portal itself.
2. In this context, Directorate of Vigilance, GNCT of Delhi vide its Office Memorandum No. 01/15/DOV/Admn/2022/Pt.file/12379-1383, dated 26.10.2023 (copy already sent) had issued certain guidelines /instructions regarding Vigilance Complaint Information System (VCIMS) and the same is being enclosed again for information & necessary action.
3. DOV vide aforesaid OM, dated 26.10.2023, *inter-alia* has directed that ***"may form a screening committee of 03 or more officers of appropriate level to examine the complaints and recommend action (I&R/FR/NA to be filed) on complaints so received on the portal"***.
4. And as per above said OM ***"No vigilance complaint in physical mode shall be received or acted upon by any department institution /authority/officer of Administration of U.T. of NCT of Delhi after 15th November, 2023 for implementation of said order, the departments shall set up a facilitation Desk to guide and assist such complainants, who give complaint in physical form, to file their complaints through the VCIMS Portal and shall give a wide publicity regarding availability of online portal for filing of complaints"***.
5. Accordingly, all the units viz. Animal Husbandry, Agriculture and Rural Development are advised to follow and implement all the directions conveyed vide aforesaid OM, dated 26.10.2023. The concerned unit in-charges may ensure that no vigilance complaint in physical mode shall be received or acted upon.

DEPUTY DIRECTOR (HQ)/VIG.

No. F. 38(232)/VCIMS/Vig./Dev.HQ/2022/ 824
Copy for information & necessary compliance to: -

Dated:

27/05/25

- 1) PA to Development Commissioner
- 2) PA to Special Development Commissioner
- 3) ASO/Incharge (Centralized R&I) to comply with the directions in Para 4 above.
- 4) Data Processing Assistant to upload this circular on the website of the department.

DEPUTY DIRECTOR (HQ)/VIG.

DPA